

1. Fill in the table below if you would like a refund/exchange.
2. For incorrect or faulty items, please email **returns@russums.co.uk**
3. Please mark clearly whether you require a refund or exchange by ticking the correct box.
4. **Embroidered, engraved or bespoke items cannot be refunded or exchanged.**
5. Please return your items with this completed returns form using Collect+, Royal Mail or any courier of your choice.



Refund / Exchange

Item Code	Description	Refund (✓)	Exchange (✓)	Reason	Replacement	
					Size	Colour

NAME:	
ORDER NUMBER*	
CONTACT NUMBER:	
EMAIL ADDRESS:	

*Please ensure you provide your ORDER NUMBER as we are unable to process returns without an original order number.

All returned items should be addressed to:

Tel: 01709 372345
Email: returns@russums.co.uk

Russums
Returns and Exchanges
Edward House
Tenter Street
Rotherham
S60 1LB

